

THE LEAN LABORATORY EXPERIENCE

Wednesday 7 November, 2007

0900 - 0910	Welcome and Introduction Tony Badrick, Executive Manager - Laboratories, Sullivan Nicolaides Pathology
0910 - 1000	Lean & Six Sigma in Various Industry Settings Russell Menere, Queensland, AUSTRALIA
1000 - 1030	Case Study 1 – Lean & Mean in Inventory Control Laura Ranson, Supply Manager, Sullivan Nicolaides Pathology, Queensland, AUSTRALIA
1030 - 1100	Break
1100 - 1200	Managing to a Lean Culture Lewis Lefteroff, Process Excellence Black Belt, Senior Consultant, ValuMetrix® Services, Ortho-Clinical Diagnostics, Inc., USA
1200 - 1230	Case Study 2 – Using Lean Tools to Improve Urgent Biochemistry Specimen Handling Geoffrey Lambkin, Quality Manager, Mater Pathology, Mater Health Services, Queensland, AUSTRALIA
1230 - 1300	Case Study 3 – The Application of Lean Concepts in Diagnostics and the NZ Blood Service Don Mikkelsen, National Manager Operations, New Zealand Blood Service, NZ
1300 - 1400	Lunch
1400 - 1500	The US Experience Priscilla Cherry, President, Laboratory Services, Fairview Health Services, Minneapolis, MN
1500 - 1530	Case Study 4 – The Multidisciplinary Branch Lab Ken Worth, Divisional Manager, Anatomical Pathology, PaLMS
1530 - 1600	Break
1600 - 1630	Case Study 5 - Lessons Learned: Struggles and Success Lewis Lefteroff, Process Excellence Black Belt, Senior Consultant, ValuMetrix® Services, Ortho-Clinical Diagnostics, Inc., USA
1630 - 1700	Close and significance Robert Michel, Editor In Chief, <i>THE DARK REPORT</i> , Spicewood, TEXAS



THE BUSINESS OF PATHOLOGY

Thursday 8 November, 2007

0830 - 0845	Introduction and Opening Leslie Burnett and Robert Michel
0845 - 1230	NETWORKS AND QUALITY IN PATHOLOGY Chair: Leslie Burnett
0845 - 0915	Pathology Queensland: Australia's First Single State-wide Pathology Service Peter Lewis-Hughes, Executive Direct, CaSS, Queensland, Australia; and Michael Whiley, Director, Pathology Queensland, Queensland, Australia
0915 - 0945	PathWest, Laboratory Medicine WA: an Integrated State-wide Service Peter Flett, Chief Executive, PathWest, Perth, Western Australia
0945 - 1015	NSW Pathology Clusters: An Incremental Approach to Addressing the Challenges of a State-wide Path Service Ken Barker, Chief Financial Officer, NSW Department of Health
1015 - 1030	Discussion
1030 - 1100	Morning Tea Break
1100 - 1145	PACLAB Network Laboratories - A Regional Approach Stewart Adelman, General Manager, PacLab Network Laboratories, Washington, USA
1145-1215	Quality Use of Pathology – Why Tests are Requested Michael Harrison, MBBS, BSc(Med), FRCPA; General Pathologist; Managing Partner & CEO, Sullivan Nicolaides Pathology, Queensland, Australia
1215 - 1230	Discussion
1230 - 1330	Lunch
1330 - 1730	IT IN LABORATORIES – IS AUSTRALIA BEHIND THE GAME? Chair: Andrew St John
1330 - 1400	The Business of Pathology IT: Is There Room for the Patient? Dr Glenn Edwards, MBBS MD FRCPA MAACB; St John of God Pathology, Perth, Australia
1400 - 1445	Electronic Medical Record Connectivity Robert Atlas, CEO, Atlas Development Corporation, Calabasas, USA
1445 - 1500	Discussion
1500 - 1515	Afternoon Tea Break
1515 - 1600	Making IT Serve the Pathology Business Richard Jones, BA, MA, BM BCh, MRCP(UK), DM (Oxon), FRCPATH; Senior Lecturer in Chemical Pathology, University of Leeds, UK
1600 - 1630	The Great Australian Interoperability Project Michael Harrison, MBBS, BSc(Med), FRCPA, General Pathologist; Managing Partner & CEO, Sullivan Nicolaides Pathology, Queensland, Australia
1630 - 1645	Discussion
1645 - 1730	Refreshment Break
1730 - 1830	THE MANAGEMENT OF QUALITY: ARE WE SPENDING TOO MUCH? A debate facilitated by Ross Vining with Australian and overseas Participants



THE BUSINESS OF PATHOLOGY

Friday 9 November, 2007

0830 - 1030	CHALLENGES OF HEALTHCARE REFORM Chair: Andrew St John
0830 - 0910	The Australian Perspective Dr Lesley Russell, Menzies Foundation Fellow, Menzies Centre for Health Policy, University of Sydney / Australian National University, NSW, Australia
0910 - 0940	The US Perspective with Focus on Reimbursement Robert Michel, Editor In Chief, <i>THE DARK REPORT</i> , Spicewood, Texas
0940 - 1020	Evidence Based Medicine and Links to Reimbursement Lee Hilborne, MD, MPH, Department of Pathology and Laboratory Medicine, University of California, Los Angeles, USA.
1020 - 1030	Discussion
1030 - 1100	Morning Tea Break
1100 - 1300	CHANGES IN PATHOLOGY PRACTICE Chair: Robert Michel
1100 - 1130	Innovations in Surgical Pathology, Implications for Centralization of Resources Professor Anthony S-Y Leong, MB, BS, MD (Adelaide), FRCPA, FRCPath, FCAP, FASCP, FHKAM (Pathol), Honorary FHKCPath, Honorary FRCPT; Medical Director, Hunter Area Pathology Service and Chair of Anatomical Pathology, University of Newcastle, New South Wales, Australia
1130 - 1210	Real-Time Histopathology Dr. Stephen Vernon, Pathology Faculty of the University of Miami School of Medicine, USA
1210 - 1250	Achieving Zero Adverse Events with a Project Targeting Patient ID & Irradiated Blood Products Priscilla Cherry, MBA, MT(ASCP); President, Laboratory Services, Fairview Health Services, Minneapolis, USA
1250 - 1300	Discussion
1300 - 1400	Lunch
1400 - 1715	MEETING THE CHALLENGES OF WORKFORCE MANAGEMENT Chair:
1400 - 1445	Registration of Clinical Scientists Dr Ian Watson, MSc, PhD, FRCPath, FACB, FIBMS, DipMedTech, MCMI, CSci, EurClinChem; Chairman, Association for Clinical Biochemistry, Consultant Biochemist and Toxicologist, Dept Clinical Biochemistry, Liverpool, UK
1445 - 1515	Distance Learning in Australia Associate Professor Ralph Green BAppSci(Medical Technology), BSc(Medical Science), FAIMS; Head, Discipline of Laboratory Medicine, School of Medical Sciences, RMIT University, Melbourne, Australia
1515 - 1530	Afternoon Tea Break
1530 - 1600	Internal Training and Internal Fellowships Peter Flett, Chief Executive, PathWest, Perth, Western Australia
1600 - 1700	Distance Learning in the United States of America Teresa Johnson, MT(ASCP); Association Director, Core Laboratory Services, Oregon Medical Laboratories, Oregon, USA; and Gloria Foust, Director of Human Resources, and Organizational Development, Oregon Medical Laboratories, Oregon, USA
1700 - 1715	Discussion
1715	WRAP UP

